Job Description



Job Title: Job Coach (Nuneaton Campus)
Reports to: Programme Coordinator (Nuneaton)

Department: Curriculum & Quality

Salary: £23,749.57 per annum (FTE)

Overall Purpose

To contribute to the delivery of the organisational mission through the design, delivery and assessment of a programme which enables an educational experience, which prepares students for adulthood and is in accordance with our organisational values:

Equality Empowerment Respect Sustainability

Core Duties

Job Coach responsibilities:

- To ensure students on supported internships and work experience placements are appropriately supported in the workplace.
- To act as first point of contact/support for the employer for the whole time the student is on a work placement.
- To ensure placements are appropriate for students through job/ task analysis and support the employer to make reasonable adjustments and 'job carve', where necessary.
- To create appropriate resources that enable students to perform the job more independently, supporting them using "Training in Systematic Instruction" where necessary.
- To prepare students for placements by completing travel training, workplace visits and assisting them to complete any necessary paperwork needed by the employer.
- To support students with finding appropriate paid employment opportunities, including helping develop CVs, job applications and/or prepare for interviews.
- Ro ensure appropriate student and employer reflection and feedback is completed, including the preparation of case studies.
- To support the Careers Lead and Internship and Work Experience Manager in the successful delivery of the career's strategy.
- To support teaching and learning sessions to help students achieve their maximum potential.

General Responsibilities for all Staff:

- Ensure that all beneficiaries are treated with dignity and respect.
- Empower students and residents to maintain their personal independence and confidentiality.
- Contribute positively to a high-quality teaching, learning and caring environment.
- Comply with health & safety and safeguarding regulations.
- Any other reasonable duties commensurate with role as required.

Person Specification

We shortlist candidates based on essential and desirable criteria. We evidence the attributes using the application form and qualification certificates, and during interviews and skill tests.

Education & Qualifications

| Attribute | Criteria | Evidence |
|---|-----------|----------|
| Level 3 qualification or above | Essential | Certs |
| Level 2 or above in English and Maths | Essential | Certs |
| Up to date First Aid qualification or willingness to work towards | Desirable | Certs |
| Training in Systematic Instruction (TSI) or willingness to work towards | Desirable | Certs |
| Level 2 in Autism or willingness to work towards | Essential | Certs |

Experience, Knowledge & Abilities

| Attribute | Criteria | Evidence |
|--|-----------|-------------------|
| Experience of working with students with learning needs, ideally in a business or employer facing role | Essential | App Form & Int |
| Experience of working and networking with multiple stakeholders, both internal and external | Desirable | App Form & Int |
| Experience of maintaining accurate data records and information | Desirable | App Form & Int |
| Experience of job carving | Desirable | App Form & Int |
| Be able to work in a wide range of work environments which may include catering, animal care, horticulture, retail etc | Essential | App Form & Int |
| Knowledge of health and safety, equality legislation and data protection legislation | Essential | App Form & Int |
| Knowledge and experience of dealing with safeguarding concerns | Essential | App Form & Int |
| Full Driving licence | Desirable | Cert |

Interpersonal Skills & Qualities

| Attribute | Criteria | Evidence |
|--|-----------|-------------------|
| Good communication skills to be able to engage students, employers and staff | Essential | App Form & Int |
| Works independently and manages own workload; prioritising effectively to meet agreed objectives. Able to meet deadlines. | Essential | App Form & Int |
| Excellent ICT skills. Proficient in the use of MS Office applications, especially Excel, Word, PowerPoint Outlook | Essential | App Form & Int |
| A flexible and positive approach to work; proven ability in demonstrating problem solving skills and dealing with difficult situations | Essential | App Form & Int |
| Has a genuine desire to improve the lives of our students and is passionate about equality, diversity and inclusion | Essential | App Form & Int |
| Self-motivated and proactive approach to work | Essential | App Form & Int |

Note: This job description and person specification is not an exhaustive description – it is a guide and will be subject to review to meet the service/business needs.